



{{contact.cfv\_membership\_number}}

Dear Member



22 November 2019

### Necesse middle-income category remains in 2020

Please note that there have been amendments to the Necesse option's contributions for 2020 since you received our previous communication. The middle-income band will now remain for 2020 which will have a positive impact on contributions. Minor adjustments have also been made to the other income categories, which have been approved by the Council for Medical Schemes for 2020. The comprehensive benefits of the Necesse option will remain unchanged.

The approved contributions of Necesse for your income category for 2020 are:

#### Monthly contributions

Gross monthly income		R601 – R11 000
Principal member	👤	R2 208
Dependant	👤	R1 722
Child dependant <21 years	👤	R972

Please note that the monthly contribution does not take any employer subsidy into account.

Your latest Necesse guide with the amended contribution table as well as information on networks, benefits, and processes to follow in 2020 is provided for your convenience – please click on the link to download the guide:

[Necesse Network member guide](#)

### Proof of income

As the Necesse option's subscriptions are determined according to your gross monthly income, Medihelp will again require proof of your and your spouse/partner's income (if registered as your dependant) and we will then use the highest of these incomes to determine whether you qualify to remain on the lower income category. If you have not recently submitted acceptable proof of income and you are required to do so, Medihelp will send you communication soon on what is considered as gross monthly income and how to provide relevant proof of your income to Medihelp. You can use Medihelp's [Member Zone](#) to declare your income and submit the supporting documents to Medihelp or email all the required documentation to [subscriptions@medihelp.co.za](mailto:subscriptions@medihelp.co.za) or fax it to 012 336 9537. Please submit all the documentation to Medihelp by **16 December 2019**. If we only receive the information after **16 December 2019**, we will adjust your subscription (if applicable) from the beginning of the month following the month in which we receive the proof of income.

Should you consider interchanging to another Medihelp option from 1 January 2020, please notify us via the [Member Zone](#) or by email to [membership@medihelp.co.za](mailto:membership@medihelp.co.za) by Monday, **16 December 2019** at the very latest.

After this date, interchanges between benefit options will not be accepted. If you wish to phone Medihelp to interchange, please do so before 16:00 on Friday, **13 December 2019** on 086 0100 678 to allow enough time for the interchange to be processed.

We trust that Necesses will continue to meet your needs in 2020.

Kind regards



**HEYN VAN ROOYEN**  
**PRINCIPAL OFFICER**

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