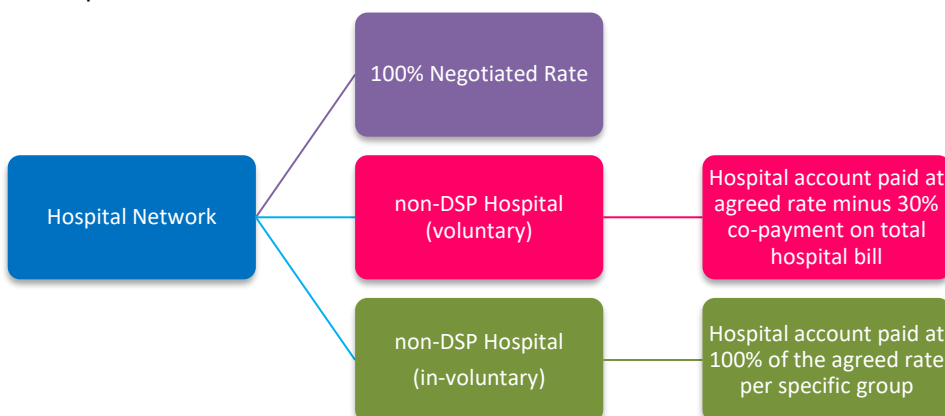


## Hospital Network Rules (v3)

Herewith notes regarding the hospital network rules as discussed during the KeyHealth Product training sessions for your information.

### Summary

- A DSP hospital network will be applicable to all the options offered by KeyHealth effective 1 January 2018.
- The DSP hospital network will include **all hospitals** in the **Netcare** and **Life Health** hospital groups as well as the additional hospital as identified by the Scheme. Please see the list at the end of this document.
- This will only apply to **elective (pre-planned) admissions/procedures**. Thus, the rule of voluntary use of a non-DSP will be applied.
- Therefore, any emergency will be regarded as in-voluntary use of a non-DSP.
- A co-payment of 30% on the total hospital account will be applicable when voluntarily utilising a non-DSP hospital.



### Rates for voluntary vs in-voluntary

Herewith an extraction regarding voluntary vs in-voluntary as stipulated in the Scheme Rules in the case of an emergency (per the definition of emergency):

Except in the case of an emergency medical condition, pre-authorization shall be obtained by a Member prior to voluntarily obtaining a service from a provider other than a DSP in terms of this paragraph to enable the Scheme to confirm that the circumstances contemplated in paragraph (\*) above are applicable.

Subject to application and approval, the Scheme shall pay **100% of Scheme Tariff** in respect of any services which are **voluntarily** obtained by a Beneficiary from a service provider other than the DSP for a PMB condition.

Subject to application and approval, any services in respect of PMBs, which are **involuntarily** obtained by the Beneficiary from a service provider other than the DSP, will be covered **in full(\*)**.

A Beneficiary will be deemed to have involuntarily obtained a service from a provider other than the DSP, if:

- The service was not available from the DSP or would not be provided without unreasonable delay;

- Immediate medical or surgical treatment for a PMB condition was required under circumstances or at locations which reasonably precluded the Beneficiary from obtaining such treatment from a DSP; or
- There was no DSP within reasonable proximity of the Beneficiary's ordinary place of business or personal residence.

## Proximity

- When deciding on the proximity for utilising a non-DSP, a radius of 50 kilometres will be applied.
- The co-payment will not apply when there is no DSP-network hospital available outside of the maximum radius (within reasonable proximity).
- The geo-mapping app will be used to determine reasonable proximity from the members' ordinary place of residence. Therefore, it will be based on actual distance travelled by the member.



*In the instance where there is no hospital within a reasonable proximity, it is required to make use of the closest private hospital to ordinary place of residence.*

## Co-payment amount

Calculation of the co-payment amount will be applied as follows:

- The entire hospital account (including Nappi codes e.g. TTO's and prosthesis) will be used when calculating the co-payment for the use of a non-DSP facility.
- The calculation of the co-payment will be on the claimed amount.
- Rejected, excluded and non-chargeable items will be excluded from the claimed amount.
- Managed Health Care agents to advise the member when negotiating the prosthesis discount that the member can still incur a co-payment when utilising a non-DSP hospital group.



*The penalty amount of R500 per late authorisation for a planned procedure will continue to be applied. Apart from emergencies, pre-authorisation must be obtained at least 24- hours prior to admission.*

## Exceptions

The following services/items will not be subject to the penalty co-payment when utilising a non-DSP hospital network group:

- Admissions related to an emergency medical condition.
  - Members will not be transferred once stabilised. The entire case will be regarded as an Emergency.
- Psychiatric services and Substance Abuse (SANCA - DSP) are excluded.
- Services obtained from a State hospital.
  - Specialised services or equipment which are not available from a DSP hospital network. For example, Wits – Donald Gordon Hospital when admitted for certain organ transplants.
- Super specialists (based on skills and availability) are identified and flagged. New applications to be approved by Scheme. Herewith a list of the super specialists:
  - Dr Zaidy (PR 1900021 – OneCare) in Kloof Mediclinic Hospital for ERCP's

- Dr Sinyangwe & Harrisberg (PR 0256978, 0221562, 0526940, 3300099 and 3300102) around Gauteng for Paediatric Cardiac procedures.
- Dr PJ Nel (PR 4203917 – OneCare) & Dr Van Niekerk (PR 4204158 – OneCare) in Kloof Mediclinic hospital for Paediatric surgery (only patients younger than 15 years of age).
- Day clinics
- Stepdown facilities and rehabilitation services, whether for acute or tertiary treatment.
- Herewith a list of the hospitals that will not be subject to the hospital network rule, issued by the Scheme on 29/01/2018 via a scheme decision (1/2018) and revised on 12/07/2018 with scheme decision (7/2018):

BHF	Hospital Name	Area
5808871	Mediclinic Newcastle	KZN
5709059	Mediclinic Geneva	George (Garden Route)
5807905	Mediclinic George	George (Garden Route)
5808928	Mediclinic Klein Karoo	Oudtshoorn (Karoo)
5807905	Mediclinic Hermanus	Western Cape
5808251	Mediclinic Paarl	Western Cape - (Boland)
5808162	Mediclinic Worcester	Western Cape
5808030	Mediclinic Vergelegen	Somerset West
0697591	Lenmed Royal hospital and Heart Centre	Kimberley
5808049	Mediclinic Kimberley	Northern Cape
5808049	Mediclinic Gariep	Northern Cape
5808804	Mediclinic Upington	Northern Cape
5808758	Mediclinic Welkom	Free State
5808707	Mediclinic Hoogland	Bethlehem (Free-state)
5808863	Mediclinic Ermelo	Mpumalanga
5808340	Mediclinic Nelspruit	Mpumalanga
540110	Mediclinic Secunda	Mpumalanga
5808057	Mediclinic Potchefstroom	North-West
5808723	Mediclinic Brits	North-West
5709202	Mediclinic Thabazimbi	North-West
0259470	Mooimed Private hospital	North-West

BHF	Hospital Name	Area
132454	Medi-clinic Tzaneen	Limpopo
5708125	Medi-clinic Lephhalale (Marapong)	Limpopo (Ellisras)
0253871	Zoutpansberg Private Hospital	Louis Trichardt, Limpopo
5808081	Mediclinic Vereeniging	Vaal Triangle area
5808898	Midvaal Private Hospital	Vaal Triangle area
5808944	Naledi Nkanyezi Hospital (Pty) Ltd	Vaal Triangle area
5709113	Cormed Private Clinic	Vanderbijlpark
5808375	Mediclinic Emfuleni	Vanderbijlpark
0558818	Kiaat Private hospital	Nelspruit
0463345	Lowveld Hospital	Nelspruit
0121622	Optimed Eye and Laser Clinic (NHN)	Woodlands, Pretoria
0225681	Horizon Eye Care Centre (NHN)	Hospital Park, Bloemfontein
0475696	East London Eye Hospital (PTY) Ltd (NHN)	Southernwood, East London
5708923	Optiklin Eye Hospital (Netcare)	Lakefield, Benoni
5709083	Cape Eye Hospital (NHN)	Belville, Cape Town
0664227	Peninsula Eye Hospital (Life)	Wilderness Road, Cape Town
5808421	Pretoria Eye Institute (NHN)	Arcadia, Pretoria

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V3

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