

## Threshold

- Provides extensive medical cover.
- Unlimited hospitalisation at network hospitals (all Netcare or Life Healthcare);
  - Additional list of hospitals available as approved by Scheme.
- Major Medical Occurrences covered at 100% MST.
- Unlimited cover for certain Major Medical Occurrences (for example oncology/dialysis) covered at 100% MST.
- Prosthesis unlimited with no co-payment, subject to reference price and DSP provider.
- Maternity;
  - When a child is born by means of a natural delivery, mom will be rewarded with 3 days' stay in a private room instead of a general ward;
  - Cover the cost of a Midwife during pregnancy;
  - Water births payable (excluding equipment);
  - A benefit of R1 180 to cover any short payment/co-payment for certain maternity related services. (Refer to Health Booster).
- Smart Baby program;
  - Baby and Childcare book and fridge magnet (first pregnancy on Scheme).
- Health Booster;
  - Ante-natal vitamins R1 990;
  - Ante-natal classes R1 990 (first pregnancy);
  - Malaria medication R380 pbpa;
  - Pap smear (GP or Gynaecologist visit/Pathology/Pelvic sonar);
  - HPV vaccine paid at Single Exit Price (2 x vaccinations for girls aged 9-14 years) Valued at approximately R1 713;
  - Baby growth assessments (0-35 months) 3 consults per annum, max of 9 consults per period.
- Easy-ER available to all registered beneficiaries.
- 26 CDL PMB chronic illness conditions;
  - Hormone Replacement Therapy (HRT) additional to CDL;
  - HIV/Aids treated like a CDL.
- 29 Additional chronic illness conditions (In total 55 chronic conditions covered);
  - Additional chronic medicine benefits of R18 800 pbpa with a maximum of R38 400 pfpa;
  - Paid at 90% MST.
- Biological medicine (part-of-protocol) no co-payment or sub-limit, (out-of-protocol) 30% co-payment subject to sublimit of R500 000 pfpa.
- Conservative Dentistry;
  - Paid at 100% MST;
  - Based on clinical necessity and not subject to day-to-day;
  - Fillings/extractions/x-rays/root canal therapy (RCT)/oral hygiene/plastic dentures;
  - General anaesthetic benefits are available for children under the age of 5 years for extensive dental treatment.
- Specialised Dentistry;
  - Paid at 80% MST;



- Based on clinical necessity and not subject to day-to-day;
- Partial metal frame or plastic dentures/crowns/bridges/orthodontics/ implants (R4 300 per implant component).
- Additional refractive eye surgery benefit of R10 500 pbp2a.
- Colonoscopy and/or Gastroscopy / Sigmoidoscopy / Cystoscopy / Hysteroscopy / Arthroscopy / Laparoscopy;
  - No co-payment if done in DSP Hospital / Provider’s rooms.
- Specialist Network – OneCare.
- Contraceptive devices payable from the medical appliance benefit (e.g. Mirena approximately to the value of R3 156).
- Additional benefits and no additional cost;
  - Easy-ER;
  - Health Booster;
  - Smart Baby;
  - Disease Risk Management.
- Document Based Care (DBC) available for conservative treatment of back and neck pain, in lieu of surgery.
- Spouse/Partner younger than 27 years, who is a registered student, billed at child dependent rates and benefits will accrue accordingly;
  - Possible annual saving - (R6 142 (AD) – R1 848 (CD))=R4 294\*12=R51 528.
- Emergency transport Netcare 911 – should member contact alternative service provider voluntarily, member liable for 20% of the cost.
- Online Call Centre chat facility available week days, 08:00-19:00 via the KeyHealth mobile app.

## Enhancements for 2020

- Benefit amounts increased with approximately 5.1%.
- Medical Scheme Tariff increased with 5.1%.
- Contributions increased with 8%.
- Weighted average contribution increases on all options 8.5%.
- Health Booster – 1 additional Paediatrician visit baby’s second year.
- Health Booster – certain baby related appliances (baby monitor/breast pump/nose cleaner/thermometer) could be paid from the short payments/co-payments to the value of R1 180.
- MRI/CT scan co-payment reduced from R1 560 to R1 000 per scan in- and out-of-hospital.

## Contributions – Platinum

Option	PM	AD	CD
Platinum	8 761	6 142	1 848
2019/2020*	649	455	137

\*Rand value difference between 2019 and 2020 contributions

## What does KeyHealth offer you?

Most medical schemes give you reasons why you should join them. The irony is that these reasons are almost always the same. At KeyHealth we look at things a little bit differently as we try to keep things as simple as possible. That is why we won't provide you with vague and confusing reasons why you should choose KeyHealth, but rather give you the facts about what you will get if you make the smart, simple choice and join KeyHealth today.

We guarantee that you will get a medical scheme that:

- Is big enough to provide you with stability and the peace-of-mind that your healthcare needs will be looked after properly, but not so big that you will feel like just a number.
- Is financially sound, sustainable and complies with, and even exceeds, the 25% statutory solvency or reserve requirement.
- Has an administration cost component that is much lower than the industry average which means that more money is available to spend on your healthcare benefits.
- Offers you pure and authentic medical cover – in other words, no loyalty programs or frivolous add-ons that you don't need but definitely pay extra for.
- Understands that members are different and therefore provide various ways in which you can interact with the Scheme depending on your preference – these include the traditional ways (e.g. telephone and e-mail) as well as the modern-day tools such as a mobile app, a user-friendly website and an online, real-time chat facility.

It gets even better. We believe it is important to look after all our members and to provide them with innovative products and benefits that will add value to their lives as well as to their pockets. In terms of benefits you are therefore guaranteed to get the following when you join KeyHealth:

- Access to the unique, free Easy-ER benefit for all beneficiaries. This should give you peace of mind for those unexpected emergency situations.
- Additional preventative care/health screening benefits in excess of R31 530 for the whole family on the Health Booster which will not affect your normal day-to-day and/or savings benefit allocation.
- An exciting maternity program for expectant mothers.
- A benefit of R1 180 to cover any short payment/co-payment for certain maternity related products. (Refer to Health Booster)
- A Disease Risk Management (DRM) program that is designed to improve the well-being of members affected by chronic disease conditions.
- Adult dependants under the age of 27, who are studying and in a committed relationship with the principal member, will pay child dependant rates.
- If you are diagnosed with a dreaded disease, KeyHealth will allow you to upgrade at any time during the year. This is almost unheard of in industry!
- Unlike many other schemes, our dental benefits on our options (except Origin and Essence) are in addition to your day-to-day or savings allocation.

*So, what are you waiting for? Visit our website at [www.keyhealthmedical.co.za](http://www.keyhealthmedical.co.za) or speak to your financial advisor and join KeyHealth today.*

