

> OPTICAL **BENEFITS**

Our optical benefits are designed to offer our members cost-effective, quality eye care. Our contracted service provider for optical benefits is PPN.



HOW DO I FIND AN **OPTOMETRIST ON THE NETWORK?**

To find a PPN provider call **0861 103 529**, visit **www.ppn.co.za** or email **bonitas@ppn.co.za**.

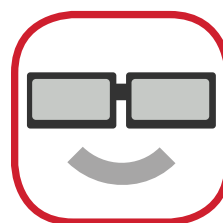
WHAT HAPPENS IF I USE ANOTHER OPTOMETRIST?

You can visit a non-contracted provider if you choose, but you will have to pay cash and submit your claim to **bonitas@ppn.co.za**. Remember, we have not negotiated rates with these practitioners, so they may be more expensive and include co-payments. Your available savings can be used to cover the shortfall for optical benefits, if applicable.

Please note: Claims older than four months from the date of service will not be accepted for payment.

DETAILS FOR **PPN**

Call: 0861 103 529
Email: bonitas@ppn.co.za
Website: www.ppn.co.za



WHAT DOES THIS BENEFIT COVER?

Your optical benefits depend on the plan you have chosen. Optical benefits work on a two-year cycle, which means you can only access your benefit once every two years. There must be at least 24 months between each optical claim per beneficiary. Remember, each beneficiary can either have glasses or contact lenses, not both. Services not covered by the matrix should be paid directly to the practice or can be refunded from available savings.

DO I HAVE TO USE THE CONTRACTED SERVICE PROVIDER?

PPN is our contracted service provider for optical benefits. They will charge you a negotiated rate on prescription lenses and consultation to ensure your benefits stretch as far as possible while ensuring you receive high quality, professional service.

WHY WOULD MY CLAIM BE DENIED PAYMENT?

- Where no script is indicated
- Where no ICD-10 codes are indicated
- Where the script is less than 0.50 D sphere or 0.50 D cylinder (with no sphere) in both eyes in the case of spectacles
- Invoices that do not comply with VAT legislation requirements
- Where the claim is older than four months from the date of service.