

> HIP AND KNEE PROGRAMME

The hip and knee programme manages hip and knee replacements. Our partners for the programme are Improved Clinical Pathway Services (ICPS) and JointCare. ICPS and JointCare are groups of orthopaedic surgeons that specialise in performing hip and knee replacements according to standardised clinical care pathways. These care pathways have been developed in accordance with evidence-based outcomes to ensure that the quality of the hip and/or knee replacement is of highest standard and to ensure the best health outcomes.



HOW DO I ACCESS THE PROGRAMME



Find an orthopaedic surgeon closest to you on the network by calling **0860 002 108**

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Set up an appointment with the network surgeon.

Visit the orthopaedic surgeon to see if you need surgery.

ICPS and JointCare will manage your procedure and all the related claims submission on your behalf including:

- All hospital costs
- Surgeons and anaesthetist fees
- Prosthesis (subject to the prosthesis benefit)
- Physiotherapist costs (pre, intra and post-operative)

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Please note: Your doctor must request authorisation for your hip or knee replacement.

DETAILS FOR **ICPS**

Call: 011 327 2599
Website: www.icpservices.co.za

DETAILS FOR **JOINTCARE**

Call: 011 568 3334
Website: <https://joint-care.co.za/agreements/bonitas/>



WHAT DOES THE PROGRAMME OFFER?

The programme helps you to take an active part in planning for your recovery for hip or knee surgery as well as ensuring peace of mind by offering a cost-effective and high-quality replacement. It uses a multidisciplinary team dedicated to assist with rapid and successful recovery, keeping patients as comfortable as possible during the healing period. The programme has been established to assist you in taking an active part in planning your care and recovery for hip or knee surgery as well as ensuring financial peace of mind. It is available to members on BonClassic, Standard, Standard Select, BonComplete and Hospital Plus.

WHAT HAPPENS IF I DO NOT USE A SURGEON ON THE ICPS OR JOINTCARE NETWORK?

If you choose not to use an ICPS or JointCare orthopaedic surgeon and you are admitted for hip or knee surgery you will have to pay a R6 000 co-payment on admission to hospital. This applies to BonComprehensive, BonClassic, Standard and BonComplete. If you are on the Standard Select option you are only allowed to use the ICPS and JointCare network.

DO ICPS AND JOINTCARE PROVIDE THE BEST SERVICE?

ICPS and JointCare work according to standardised clinical care pathways. These care pathways have been developed in accordance with evidence-based outcomes to make sure that the quality of the replacement is of the highest standard and to make sure that you have the best health outcomes.