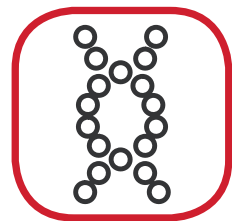


# CANCER PROGRAMME



This programme gives you access to a team of professionals that offers the medical, emotional and financial support you need. It offers members diagnosed with cancer emotional support and manages your oncology benefits on your behalf by liaising with your doctor on your treatment plan and where possible, matching it to your available benefits.



## HOW DO I REGISTER ON THE PROGRAMME?

To register on the programme, simply call on **0860 100 572** or email us at [oncology@bonitas.co.za](mailto:oncology@bonitas.co.za). Please ensure you have the following information available:

- Your membership number
- The beneficiary's details
- Your doctor's details, including practice number

1

2

Once you and your team of doctors agree on a treatment plan, ask your doctor to forward your treatment plan to us, as oncology treatment is subject to pre-authorisation and case management.

3

Once we receive your treatment plan, an oncology case manager will be assigned to you to handle your case.

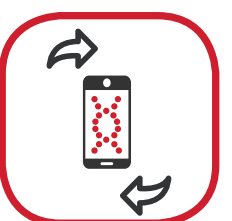
4

The Oncology Disease Management team will review and capture your details, disease information and proposed treatment plan. If necessary, a member of the clinical team will contact your doctor to discuss treatment alternatives.

5

After the treatment plan has been assessed and approved, authorisation will be sent to your treating doctor. You will also be sent an authorisation letter. The letter will indicate the treatment authorised, the approved quantities and the validity period of your authorisation.

**Remember:** Please make sure your doctor advises the Oncology Disease Management team of any change in treatment, as your authorisation will need to be reassessed and updated.



## DETAILS FOR CANCER MANAGEMENT

Call: 0860 100 572  
Email: [oncology@bonitas.co.za](mailto:oncology@bonitas.co.za)

## HOW DO I GET AUTHORISATION FOR RELATED TREATMENT SUCH AS SURGERY?

Surgery or related procedures are covered from hospital benefits and not the oncology benefit, so you will need to get pre-authorisation. To get pre-authorisation, call us on **0860 002 108** or email us at [hospital@bonitas.co.za](mailto:hospital@bonitas.co.za).

## WHAT DOES THIS PROGRAMME COVER?

We've partnered with The Independent Clinical Oncology Network (ICON) to give you access to quality care. ICON represents 80% of the private practising oncologists in South Africa.

### We provide:

- Unlimited terminal care benefit (subject to pre-authorisation)
- Pathology
- Radioisotope and PET scans (the latter to be motivated and approved) and pre-authorised separately to allow payment from the cancer benefit
- Radiotherapy
- Chemotherapy and drugs associated with chemotherapy (e.g. anti-nausea medication)
- Approved related medicine
- General radiology and pathology
- Oncologist pre and post-active consultations
- Consultations with a social worker (except on BonComprehensive)
- Mammograms
- Medicine for terminal illness
- Pain management

## PLEASE INCLUDE THIS INFORMATION IN YOUR EMAIL OR HAVE IT ON HAND WHEN YOU CALL US:

- Membership number
- Beneficiary name and date of birth
- Date of admission and proposed date of the operation
- Name of the doctor, his/her telephone number and practice number
- Name of the hospital, their telephone number and practice number
- All the relevant procedure and associated medical diagnosis codes (your doctor can assist you with this)

## HOW DO I GET SERVICES SUCH AS HOSPICE OR HOME NURSING?

If you need services such as hospice or home nursing, you need to contact the hospital pre-authorisation team (call **0860 002 108** or email [hospital@bonitas.co.za](mailto:hospital@bonitas.co.za)). You can also contact the above number if you have complications like dehydration, excessive vomiting or need to be hospitalised for pain control. Failure to do so may result in your claims being rejected or paid from the incorrect benefit (e.g. savings or other day-to-day benefits) as there will not be a matching oncology authorisation.