

> BONITAS **BABY BAGS**



We give all pregnant members a beautiful baby bag to congratulate you on the arrival of your bundle of joy. All members who are at least 24 weeks pregnant may register for the Bonitas baby bag.



HOW DO I GET THE **BONITAS BABY BAG?**

Call **0860 002 108** or email hospital@bonitas.co.za to pre-authorise your hospital stay for the delivery of your baby as you will need the authorisation number to register for the baby bag. To obtain the authorisation number you will need to provide us with the following information:

- Membership number
- Name and surname
- Date of expected delivery
- Type of delivery
- Procedure and ICD-10 codes
- Name and practice numbers of the hospital and your treating doctor/s

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Then register for the Bonitas baby bag by simply calling Babyline at **0860 999 121**. You will need to have the following information available when you call:

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- Your membership number
- Your authorisation number (pre-authorisation for the delivery)
- Contact details and preferred delivery address.

DETAILS FOR **BONITAS BABY BAG**

Tel: 0860 999 121



WHEN CAN I REGISTER FOR MY BABY BAG?

You must be at least 24 weeks pregnant and have obtained pre-authorisation for your delivery to be able to register for your baby bag. If you are under 24 weeks pregnant, you will be requested to only make contact once you are at least 24 weeks pregnant.

WHEN WILL I RECEIVE MY BABY BAG?

Once you have registered for the baby bag, your details will be shared with our courier company. They will then contact you within four weeks to arrange a suitable time and date for delivery. Your bag will be delivered on the agreed date and time of delivery. If the courier company cannot get hold of you or you are not available when the baby bag is delivered this may lead to a delay.

WHAT DOES THE BABY BAG CONTAIN?

The baby bag is packed with goodies for you and your newborn. This may include nappies, baby wipes, a blanket or toy, bath products, toiletries and other items. Please note we cannot guarantee the content of the bag as this may vary based on availability.

HOW DO I ENSURE MY BABY WILL BE COVERED?

Once your baby is born, register them on your plan as a dependant within 30 days of birth to ensure they will be covered. You can call **0860 002 108** to register your baby on Bonitas. Should you need any medical advice related to your baby, you can call Babyline on 0860 999 121 to speak to a healthcare professional. Babyline is available 24 hours a day, 365 days a year.